

ESSENTIAL SKILLS IN HOSPITALITY, SERVICE AND TOURISM PROGRAM

This is a workplace readiness program designed for international students seeking training in and knowledge of transferable soft skills for the international Canadian workplace. The program includes six courses and, for those in the Certificate program, a capstone project and for those in the Diploma program a paid work placement.

Suitable industry knowledge and skills in customer service, hospitality and tourism will allow students to be successful at entry to intermediate level positions in a broad range of related employment settings; for example, hotels, motels, resorts, restaurants, convention centres and on cruise ships.

Offered in: Vancouver, Whistler and Toronto.

Programs Offered: Certificate-27 weeks and Diploma with Co-Op - 48 weeks

TORONTO TIMETABLE

Schedule A		Schedule B	
Monday	9:00 – 17:45	Wednesday	13:45 -17:45
Tuesday	9:00 – 17:45	Thursday	13:45- 17:45
Wednesday	9:00 – 13:00	Friday	9:00 – 17:45

* Students will be assigned to Schedule A or B based on enrollment date and availability.

VANCOUVER TIMETABLE

Monday – Thursday _____ 9:00 – 12:00 // 13:00 – 14:15
 Friday _____ 9:00 – 12:00

WHISTLER TIMETABLE

Monday – Friday _____ 8:45 – 13:00



CAREER OPPORTUNITIES



- Visitor Information Counsellor
- Travel Guide
- Resort Worker



- Front Desk Receptionist
- Concierge
- Guest Service Agent

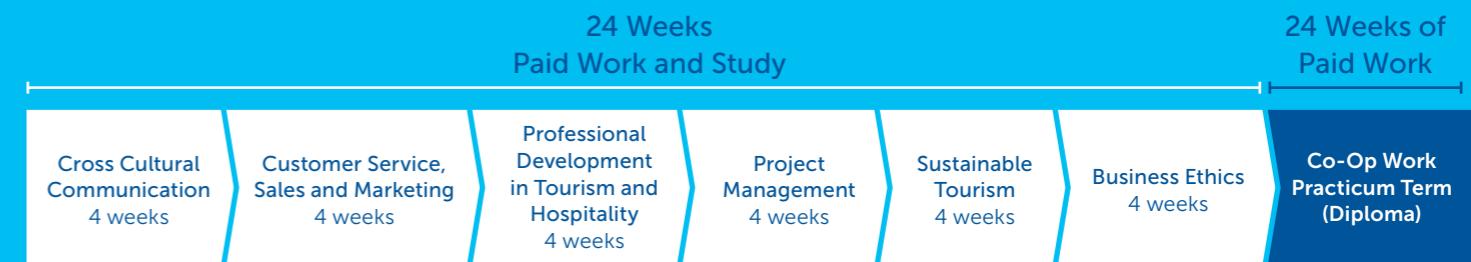


- Restaurant Assistant Manager
- Food Service Officer
- Server/ Banquet Server
- Restaurant Host/ Hostess



- Booking and Reservation Officer
- Room Service Clerk
- Sales Assistant
- Conference Planner Assistant

Essential Skills in Hospitality, Service and Tourism Courses



English Requirements: Tamwood Level 4, IELTS 5 or EAP 192

